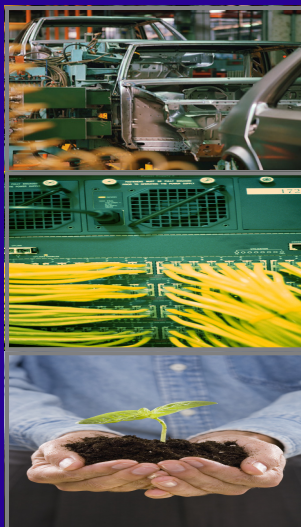




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AQA INTERNATIONAL NEWSLETTER

Volume IV, Issue XII

June, 2009

Featured Client: The Roasterie, Inc.



Founded in 1993 by Danny O'Neill in the basement of his Kansas City home, The Roasterie has since grown to become a leader in the specialty coffee industry and a nationally recognized coffee roaster by sourcing the world's most renowned and socially responsible coffees available and using the innovative air-roasting method to delicately roast each bean with consistency and care.

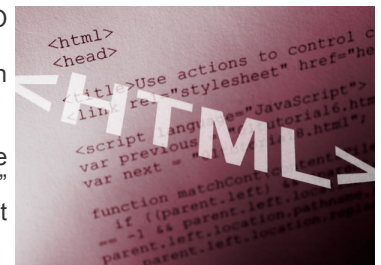
According to O'Neill, The Roasterie's commitment to finding the best coffees and its relationships with small specialty farmers and communities around the world has led to the opportunity to obtain the coveted best coffee beans from all over the world. The company uses air roasting rather than the traditional drum roasting method to ensure consistency and roast accuracy after roast. Gently air roasting 100% Arabica beans in small batches makes a difference that coffee drinkers can see, smell and taste, O'Neill says. The company's coffee is roasted daily and delivered to the customer as quickly as possible.

O'Neill says that these three vital steps, starting with the best beans, careful air roasting and fast delivery, ensure the best tasting coffee and espresso possible. The Roasterie has a vision to be the premier supplier to their customers and a premier place to work for their associates. As The Roasterie works to fulfill its vision, it has laid a foundation by building a state-of-the-art coffee roasting and production facility, as well as assembling a talented team of professionals to engage in the business from all functions.

(Continued on Page 2)

Technical Tip: ISO 27001

The ISO 27001 standard was published in October of 2005. It is the specification for ISMS which stands for Information Security Management System. It is also a guide to help implement the ISO 27002 standard which outlines potential controls and control mechanisms for information security. The objective of the ISO 27001 standard is to "provide a model for establishing, implementing, operating, monitoring, reviewing, and maintaining an Information Security Management System." It is also stated that "The design and implementation of an organization's ISMS is influenced by their needs and objectives, security requirements, the process employed and the structure and size of the organization." To learn more about the ISO 27001 certification process, check out the following website: www.27000.org



AQA News Flash...

Bart Walrath, AQA's former Vice President of Technical Services has been in the process of transitioning to a new position within the company. As of this past April, Bart has taken on the new role as Technical Advisor. This role allows him to semi retire whilst still providing audit and other client services to AQA. Due to the change within the company, Bart is no longer on the 8am-5pm schedule which most have grown accustomed to. His office hours vary, however should you need to reach him immediately, please contact the AQA Headquarters at (800) 281-4384. Jay Cleary will be available to answer any questions during this time of transition and will ensure that all the client and auditor needs are met within a timely manner.

Did You Know?

We would like to welcome our new United States Operations Manager, Jay Cleary. Jay brings more than 15 years of experience in operations management and client relations to AQA. We are very excited about his future with us and are thrilled to have him as part of the team!





501 Commerce Drive NE,
Columbia, SC 29223
Phone: 800-281-4384
Fax: 803-779-8109
Website:
www.aqainternational.com

Who to Contact at AQA International

If you have questions about your certification or services we offer, please feel free to call :

800-281-4384

Accounting
Maureen Secrest
Ext. 232

Client Relations Managers
Jackie Luckett
(Senior)
Ext. 223

Danielle Pope
Ext. 229

Holly Harmon
(Regional)
Ext. 239

Donna Blight
Ext. 244

Operations
Jerry Stillinger
(Regional)
Ext. 225

Jay Cleary
Ext. 248

Business Development
Stacey Blazik
Ext. 240

Ansley Rhodes
Ext. 221

Warren Thomas
Ext. 234

Featured Client (Continued from Page 1)

The Roasterie is contracting with AQA, to achieve ISO 9001:2008, ensuring the consistency of its processes to go along with its outstanding coffee and coffee-related products. The goal with ISO registration is to streamline the operations to provide the best coffee and service to The Roasterie's valued customers. Danny O'Neill started the company this way and ISO 9001 registration is a valued piece of their commitment to quality.

For more information on The Roasterie be sure to check out their website:

www.theroasterie.com



International News...

AQA International's CEO, Chuck Howell recently attended the 3rd Shanghai Air show . The Air show took place from May 27-30, 2009 at the Shanghai Everbright Exhibition and Convention Center in Shanghai, China. Also in attendance were many aircraft manufacturers and suppliers, both foreign and domestic. The Shanghai Aerospace Expo provides a great platform for



businesses to explore the market of China's aerospace industry. During this event, Commercial Aircraft Summit delivered the latest updates of policy and market trend as well as aircraft safety requirements, transportation capacity upgrade and new technology development. There was also an exclusive platform which brought together executives from the China aviation industry to address the updated issues and challenges that come with the opportunities of regional airports expansion.

Training ...We Can Help Put The Pieces Together

Come join us for public training courses geared to meet your needs. Course flyers and registration forms are available upon request!



AQA 2009 PUBLIC TRAINING SCHEDULE

<u>Month</u>	<u>Date</u>	<u>Class</u>	<u>Days</u>	<u>Cost</u>	<u>Location</u>
June	3-4	ISO 14001 Internal Auditor	2.0	\$695	Toronto, ON
	15	AS 9100 Overview of Changes	0.5	\$350	Cincinnati, OH
	17-18	ISO 9001:2008 Internal Auditor	2.0	\$595	Toronto, ON
	24-25	ISO/TS 16949 Internal Auditor	2.0	\$795	Toronto, ON
	30-July1	ISO 9001:2008 Internal Auditor	2.0	\$595	Columbia, SC
July	16	Effective Management Review	0.5	\$295	Toronto, ON
		Findings ROI in your Management System	0.5	\$295	Toronto, ON
	21	Effective Management Review	0.5	\$295	Columbia, SC
		Findings ROI in your Management System	0.5	\$295	Columbia, SC
	22-23	ISO 13485 Internal Auditor	2.0	\$695	Columbia, SC
August	6-7	Core Tools	2.0	\$1000	TBD
	18-19	Core Tools	2.0	\$1000	Columbia, SC
	19-20	ISO 14001 Internal Auditor	2.0	\$695	Toronto, ON
	TBD	GD&T Training	1.0	\$750	TBD
	TBD	Blue Print Reading	1.0	TBD	TBD

Any of the above referenced courses can be customized to fit any of your training needs with on-site training. For more information regarding any of our classes or how to sign up, please contact Ansley Rhodes at 800-281-4383 or arhodes@aqausa.com.